

WELCOME

To our Guest Information Booklet

If you seek any additional information, please see our
friendly reception team



WELCOME TO THE CLAN MACDUFF HOTEL

It is important to us that we help you make the most of your stay

The Clan MacDuff Hotel's origins started in 1963 when the Fyfe family bought a small 2-acre croft and opened a 3 bedroom B&B house. It has been redeveloped 3 times to its current form. It is now in its third generation of the Fyfe family.

On arrival you will realise the hotel has a unique situation with views of Loch Linnhe and the Morven Hills. Our Restaurant, Lounge Bar and Lounges all have these breath-taking views. We have over 50 Malt Whiskies, an ever growing selection of Scottish craft Gin, a selection of Scottish Craft Beers and Liqueurs as well as a variety of other drinks to enjoy as you relax and unwind. Both our Restaurant and Lounge Bar serve the same menu and have the same outstanding view.

We hope you enjoy your stay at the Clan MacDuff, we wish you an enjoyable and relaxing stay and please let us know if we can assist you in any way. We will be pleased to help you in any way we can to make your stay in the Highlands more enjoyable so please let us know if there is anything we can assist you with.

Breakfast Service: Served in the Restaurant 7:30am – 9:15am -reservation is required

Early Breakfast: A packed breakfast can be provided, to take to your room for those wanting an early start. This can be arranged by contacting the reception. Please arrange this before 9:00pm.

Dinner: Served in the Restaurant between 6pm–8pm, Lounge Bar between 6-8:30pm

Bar: Opens between 6:00pm – 11:00pm

Check Out Time: Bedrooms must be vacated by 11am on the day of departure. A late fee will be charged

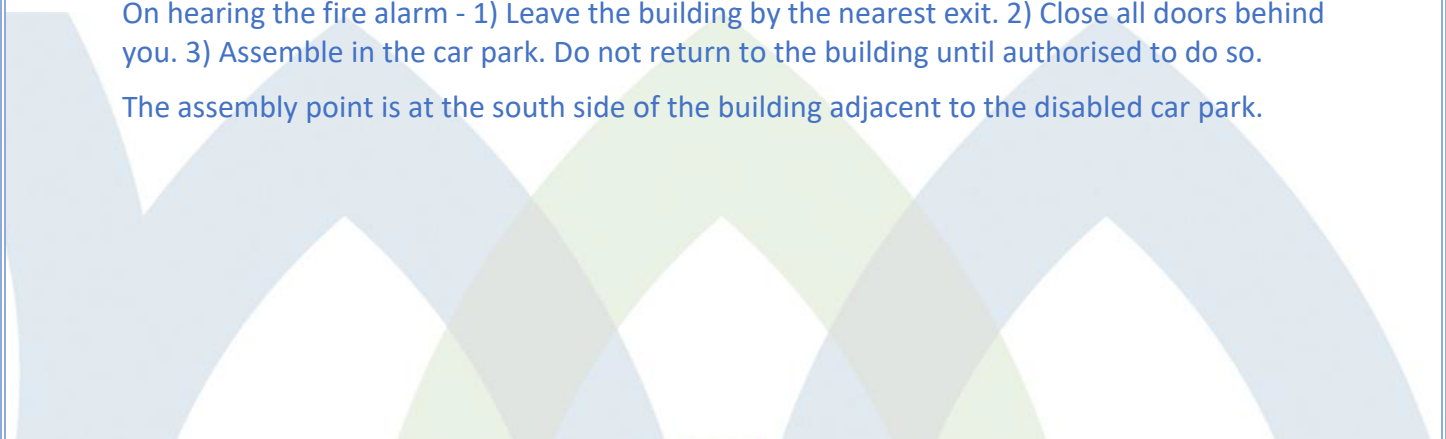
Night Door: The main glass sliding doors becomes one way at 12:30am (leaving the hotel). The door at the ramped south entrance will remain open for late entry. The glass door becomes two way again from 7am

Fire Alarm: Your room is fitted with a smoke detector and alarm. These alarms are very sensitive; please close the bathroom door when showering as the steam can set off the alarm. Please do not smoke in the bedroom or bathroom. There is a smoking area located outside by the ramped entrance of the hotel, please ask reception if unsure.

If you discover a fire, activate the nearest fire call point, located at the end of the corridors.

On hearing the fire alarm - 1) Leave the building by the nearest exit. 2) Close all doors behind you. 3) Assemble in the car park. Do not return to the building until authorised to do so.

The assembly point is at the south side of the building adjacent to the disabled car park.



USEFUL INFORMATION



ADDITIONAL INFORMATION TO HELP YOU ENJOY YOUR STAY

Drying Facilities: Please do not hang anything over the heaters or on the balcony. There are drying racks available in the ironing room which can be taken and used in your bedroom. The ironing room is located on the first floor beside the passenger lift.

Hospitality Tray: Can be replenished with complimentary tea/coffee sachets from reception. Fresh milk can be obtained from reception as an alternative to the UHT provided. Soya milk can also be provided.

Ironing Facilities: Ironing room is located on the first floor of the hotel next to the passenger lift.

Lounge Service: Hot and cold drinks and sweet treats are available between 11:00am – 5:00pm in the hotel lounge – please order at reception

Mail: A morning collection is made from reception Monday – Saturday.

Recycling: Please use the blue recycling bin for the following: paper, cardboard, tins/cans and plastic (PET 1 and PET2). Please no juice cartons or glass as unfortunately this are no collection service for these items available in Fort William.

Room Service: We can provide a continental breakfast between 8:00am – 9:00am, there is a charge of £5.00 for this service. Must be arranged the night before.

Wifi: Is complimentary, **Username:** clanmacduff **Password:** fortwilliam

Please note that due to the high usage of this service it may not be possible to connect to this service at peak times. The internet speed in this part of the Highlands is very slow so please refrain from up or down loading, so that others can use the Wifi service.

Fire alarm: Tested on a Friday at 12noon

Local Telephone Numbers (area code: 01397)

Dentist – 702147

Doctor – NHS 24 out of hours- 111

Medical Centre – 709800

Hospital – 702481

Local Police – 702361

Hotel Emergency Number (from 12:30am- 7:30am) – 702341

WHAT TO DO AND SEE IN THE AREA



WHAT TO DO AND SEE IN THE AREA

Here at the Clan MacDuff Hotel we want to ensure your experience with us is as enjoyable as possible and that you make the most of your time, exploring our wonderful scenery and sights.

We have listed some postcodes of interest to make your sight-seeing hassle free. Please note that some destinations do not have actual postcodes. So we have put the closest postcode to the destinations.

Castles:

Castle Stalker	PA38 4BL
Old Inverlochy Castle	PH33 6TF
Tor Castle	PH33 7PB
Urquhart Castle	IV63 6XJ
Eilean Donan Castle	IV40 8DX
Mingary Castle	PH36 4LH
Tioram Castle	PH36 4JZ

Museums/Visitor centres:

Clan Cameron Museum	PH34 4EJ
Loch Ness Visitor Centre	IV63 6TU
Glencoe Folk Museum	PH49 4HS
Glen Nevis Visitor Centre	PH33 6PF
Ardnamurchan Lighthouse	PH36 4LN
West Highland Museum	PH33 6AJ
Glenfinnan Station Museum	PH37 4LT
Clan Macpherson Museum	PH20 1DE

Cruises & Railways

Railway Station	PH33 6TQ
Crannog Cruises	PH33 6DB
Loch Shiel Cruises	PH37 4LT
Western Isles Cruises	PH41 4QD
Cal Mac Ferry Mallaig	PH41 4QD

Family Fun

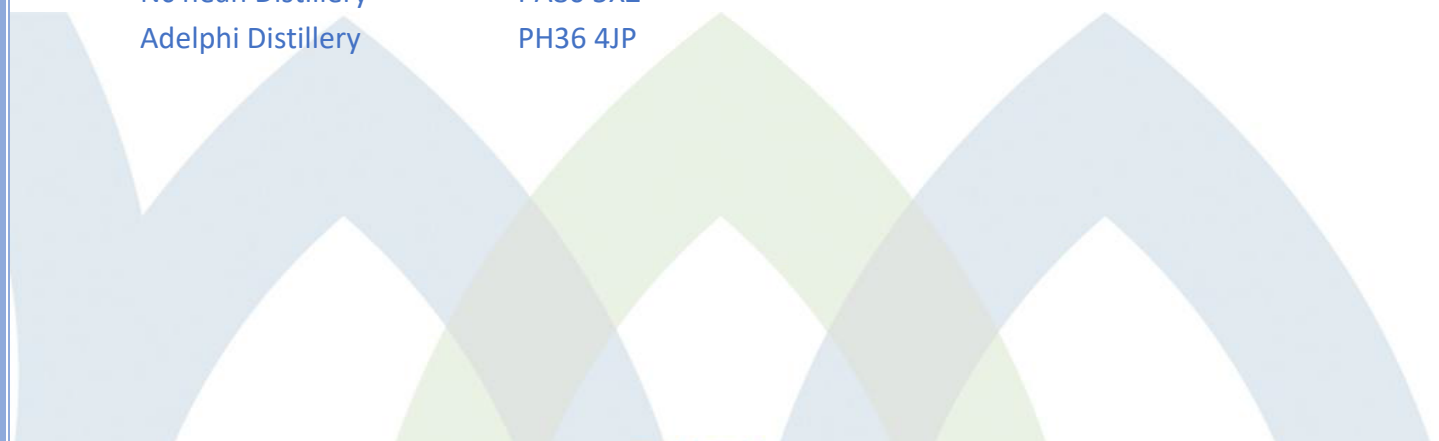
Treasures of the Earth	PH33 7JL
Lochaber Leisure Centre	PH33 6BU
Nevis Range Mountain Gondola	PH33 6SY
3 Wise Monkeys Climbing	PH33 6QX
The Nevis Centre	PH33 6AN
Ice Factor	PH50 4SF
Lochaber Geopark	PH33 6DH
The Highland Cinema	PH33 6AJ

Distilleries

Ben Nevis Distillery	PH33 6TJ
Oban Distillery	PA34 5NH
Dalwhinnie Distillery	PH19 1AA
Talisker Distillery	IV47 8SR
Nc'nean Distillery	PA80 5XZ
Adelphi Distillery	PH36 4JP

Monuments & Structures

Commando Memorial	PH34 4EG
Glenfinnan Monument	PH37 4LT
Glenfinnan Viaduct	PH37 4LT
Neptunes Staircase	PH33 7NG



THINGS TO DO IN THE RAIN IN FORT WILLIAM

Please check website or phone for accurate opening times

3 Wise Monkeys

Bouldering room (with 10 graded circuits) and a roped wall (25 roped lines with routes to 12metres high)

Open: Weekdays: 9am-10pm

Weekends: 9am-8pm

Location PH33 6QX

Contact: 01397 600200

Parking: Limited on-site parking

Leisure Centre

Facilities include:

Swimming Pool

Sauna & Jacuzzi

Squash courts

Fitness suite

Open: 7:30am – 9:30pm

Location: PH33 6BU

Contact: 01397 704359

Parking: Onsite parking

The Nevis Centre

Soft Play area and a 8 lane Ten pin bowling alley.

Open: 12pm-10pm (bowling)

Location: PH33 6AN

Contact: 01397 700707

Parking: Onsite parking

The Highland Cinema

An Independent cinema and café bar

Open: 10am-late

Location: PH33 6AJ

Contact: 01397 609696

Parking: Public carpark nearby

The Highland Soap Company

Visitor Centre & Larder Cafe

Family run Scottish soap company. Soap production, café and shop all onsite

Open: 10am – 4 or 5pm

Location: PH33 6TQ

Contact: 01397 719186

Parking: Onsite parking

West Highland Museum

One of oldest museum in the Highlands.

With collections including The Jacobite, Highland Life and The Old Fort

Open: 10am – 4 or 5pm

Location: PH33 6AL

Contact: 01397 702169

Parking: Public carpark nearby

Ben Nevis Distillery

Tours are available throughout the day and a shop selling different types of whisky for the real enthusiast, there are also light snacks and refreshments available.

Open: weekdays 9-5pm

Location: PH33 6TJ

Contact: 01397 700200

Parking: Onsite parking

Treasures of the Earth

Treasures Of The Earth is a private collection of Crystals, Gemstones and Fossils.

Open: 10am- 5pm

Location: PH33 7JL

Contact: 01397 772283

Parking: Onsite parking

Independent Businesses in Fort William

Please check website or phone for
accurate opening times

Shops on the High Street

The Highland Bookshop

Selling a wide range of titles to suit all
ages and tastes.

Monday - Saturday from 09:30 - 17:00 and
11:00 - 16:00 on Sundays

The Granite House

Wide range of China, jewellery, watches,
clothing, music and lots of unusual and
fun items

Monday – Sunday 10am-5:30pm

The Caledonian Wool co

Selling Scottish and British wool

Tuesday – Saturday 11am-5pm

Eric H Wallace Fishing Tackle & Gift Shop

Supplying fishing equipment and local
Souvenirs

House Of Scotland

Specializes in traditional Highland dress,
knitwear, and gifts

Monday – Sunday 9am-7:30pm

The Highland Soap Company

Selling organic and
sustainable soap and skin care
products

Monday – Sunday 10am – 5:30pm

Out of town

Highland Soap Company Visitor
Centre & Larder Cafe

Monday – Saturday 9am-5:30pm and
Sunday 10am-5pm

Making and selling organic and
sustainable soap and skin care products.
Soap production, café and shop onsite.

Cafes on the High Street

The Old Deli Monday – Sunday 8am-5pm

Wildcat Tuesday – Sunday 9am-4pm

The Fort Coffee Collective Monday –
Sunday 10am-5pm

The Hot Roast Company Tuesday –
Saturday 9am-3pm

Larder Café Monday – Sunday 9am – 4pm

Bike shops/hire

Off Beat Bikes - www.offbeatbikes.co.uk

Nevis Cycles - www.neviscycles.com

Climbing Centre

3 Wise Monkey Climbing Centre

www.threewisemonkeysclimbing.com

Water sports

River to Sea Scotland-

www.rivertoseascotland.co.uk

L and D Adventures -

www.landdadventures.co.uk

Rockhopper Sea Kayaking -

www.rockhopperscotland.co.uk

Boat Tours

Cruise Loch Linnhe -

www.cruiselochlinnhe.co.uk

Crannog Cruises - www.crannog.net

Fort William Sea Tours –

www.fortwilliamseatours.co.uk

Mountaineering Guides

Atlas Mountaineering -

www.atlasmountaineering.com

McKeever Mountain Guide -

www.mckeevermountainguiding.com

Elite guides - www.eliteguides.co.uk

Lochaber Guides -

www.lochaberguides.com

Distant Hill -

www.distanthillsspeanbridge.co.uk

The Highland Mountain Company-

www.thehighlandmountaincompany.co.uk

OUR TOP SIX DAY TRIPS

1. Go and explore Glen Nevis either to climb 'The Ben' or to walk in Glen Nevis (Steal Falls Walk is our personal favourite).
2. Head out along the windy single track roads to Ardnamurchan Peninsular (the most westerly point of British Mainland).
3. Heading out to Mallaig either on the Jacobite Steam train (Hogwarts Express), the normal service train or by car on 'The road to the Isles' passing the Glenfinnan Viaduct then taking the old road between Arisaig and Morar and go to the beach known as the Silver Sands.
4. Take two ferries across to Mull to see the multicolour houses of Tobermory which featured in the children's TV's show 'Balamory'.
5. Take the Nevis Range Gondola and see the incredible views of Ben Nevis and the Lochaber area.
6. Take a puffin tour leaving from Kilchoan, Ardnamurchan. The best time to see Puffins are from mid-April until early August. This is a big day out and tours must be booked in advance.

